

Auburn Ridge
Helpful Information Guide

(January 2010)

Contents:

Web Site

Garbage Service

Yard / Property

Watering Restrictions

Parking / Towing Policy

Signage

Nature Trail

Gate Information

Garage Sales

Pets

Miscellaneous

Web Site

Our neighborhood's web site is: www.auburnridge.org. Contact Nelson Harborth for access to our Webmaster.

Garbage Service

Regular Collection:

- Once a week on Fridays using the black carts.
- All trash should be in plastic bags.

Recycling:

- Once a week on Tuesdays using the blue carts.
- Recycle items can be placed loosely in the cart.
- Items accepted for the recycling: most paper products, broken down boxes, plastics labeled #1 - #7 (look for recycle symbol on bottom), glass bottles & jars with lids removed, empty aerosol cans, & metal cans (aluminum, steel & tin)
** rinse out all food & liquids **
- Items NOT accepted: brush, bagged leaves, household hazardous waste, batteries, plastic packaging, packing peanuts, wax-coated paper drink containers, food & wet waste, water hoses, coat hangers, diapers, plastic utensils, paper towels, & tissue/toilet paper,

General Cart Info:

- Carts should be out by 7AM on day of pick up.
- Wheels of carts should back up to the curb.
- Carts should not be placed under tree limbs or the truck arms may not be able to pick it up.
- Do not park within 20 feet of a cart unless it is empty.
- Please store your carts out of sight, if possible. Garage is the preferred site, followed by behind your fence, behind AC Unit, or side of the house 10-12 feet back.
- Carts come in 96 gallon and 48 gallon size. Call 311 to exchange but you must have both carts the same size.

Yard Waste:

Bagged leaves can be picked up FREE twice/year by calling 311. Leaf collection is limited to 50 bags per collection so neighbors can go in together for this service. Leaf bags are only collected on Wednesdays.

Brush & Bulky Items:

- Pick up is twice a year announced by a bright yellow door hanger one week prior. The door hanger lists appropriate items for pickup and also items that will not be picked up.
- Crews will make one pass by your house. Do not place items under low hanging tree limbs or near cars.
- Items not picked up or placed by curb at the wrong time could incur a fine of up to \$2,000 a day!

For questions regarding any of the above or holiday collections you can call City Customer Service 24/7 at 311 or go to their web site : www.sanantonio.gov/enviro.

Yard / Property

Any exterior changes you want to make to your home or yard must be approved by the Architectural Control Committee (ACC).

There is a \$25 processing fee per request. Contact Diana Drenner first to see if an application is necessary. Improvement Request forms are in this Welcome Booklet or you can download them from our web site.

A representative from Association Management Services (AMS) drives through our neighborhood twice a month to check on the appearance of yards and our neighborhood in general. When yards are not maintained in accordance with our HOA rules, a letter will be sent as a reminder.

Watering Restrictions

- Year-round watering restrictions continue in our area when the Edwards Aquifer level remains above 650 feet.
- Landscape watering is permitted any day before 10 a.m. and after 8 p.m.; however watering with a hand-held hose or soaker hose is permitted anytime.
- Details can be found on SAWS web site: www.saws.org
- When Stage I Restrictions go into effect, your designated watering day is determined by the last digit of your street address:

0 or 1	Monday
2 or 3	Tuesday
4 or 5	Wednesday
6 or 7	Thursday
8 or 9	Friday

Watering on weekends is not allowed with sprinkler systems.

Rain sensors are required on all in ground sprinkler systems per SAWS Conservation Ordinance, Jan 2006.

Pools should have 25% of the surface covered with an evaporation shield when not in active use.

Parking/Towing Policy

Due to the growth of UTSA's student population and the resulting parking problem, students were parking on the streets of Auburn Ridge and walking to class. This caused congestion on our streets as well as safety concerns. The homeowners voted to institute a towing policy for unauthorized vehicles. Please make sure you have Resident Parking Stickers on all vehicles that will be parked routinely on the street in front of your home. Stickers may be obtained from AMS, 829-7202.

Signage

- Personal yard signs should be one foot square. Only one political sign is allowed per yard.
- It is against USPS rules to post signs on mailboxes.
- To advertise a lost or found pet, etc. - post a sign at the exit gate. It should be waterproof (in a zip lock bag or document protector) and attached to a stake secured in the ground.
- For routine information to share with neighbors, our quarterly newsletter or web site can be used.

Nature Trail

One of the most unique things about our neighborhood is the nature trail that runs along the Leon Creek Preserve. It is a spring-fed lake that is ½ mile long, 100 feet wide and 10 feet deep. It's a great place to walk your dog and feed the ducks (white ones are tame). It is also home to an abundance of wildlife such as coyotes, deer, skunks, raccoons, opossums, water moccasins, and rattlesnakes; so please take proper precautions. During heavy rains, Leon Creek can overflow its banks and flood our nature trail and the surrounding low lying area. You can access the Nature Trail from the Sienna Circle cul-de-sac or along the sport court (follow the sign).

Gate Information

AMS has an excellent handout on our gate that was included in the packet you received in the mail. For the security and safety of all residents, please never give out your personal code. Temporary codes can be obtained for parties, contractors, or regular service personnel. Contact Dave Stone, 829-7202, dave@ams-sa.com to obtain a temporary code.

Transmitters can be purchased from AMS and cost \$40. Newer cars have built-in systems that can be programmed to open the gate.

The pedestrian gate code can be obtained from AMS.

Garage Sales

Neighborhood garage sales may be held twice a year on the last Saturday of March and September. Homeowners will be responsible for the fee required by the City. Notification should occur 14 days prior to the sale.

Pets

- Each household is allowed two dogs and two cats.
- Dogs must be walked on a leash (by law) and owners must carry bags to pick up waste.
- Cats that are allowed outside must be spayed or neutered.
- Any dog that is not spayed or neutered must have an intact dog permit. (City of S.A. Animal Code)
- Owners shall not allow dogs to bark or whine in a continued duration so as to disturb neighbors. (City Ordinance)

Miscellaneous

- Fire ant control: A product by Sevin called "Over and Out" works very well and is a once a year application. Available at Lowes, Home Depot, and Walmart, to name a few.
- Please comply with the 20 mph speed limit in our neighborhood. We have young children and pets that can dart out from behind parked cars.
- Stray cats come into our neighborhood from UTSA and nearby apartments. Overpopulation can occur very quickly with unsterilized cats. Please contact Barbara Shields or Sherry Derdak if you are feeding stray cats or find kittens on your property. They are trained to humanely trap and get the cats spayed or neutered.